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WARRANTY AND RETURN POLICY

Warranty, Labour and Return Policy

Products sold by Coastline Transmission Ltd. are subject to the following:

New Parts

New parts/products/items sold by Coastline Transmission are subject to the manufacturer's warranty and labour policies.

- Coastline Transmission assumes no liability in the connection with the sale of said products.
- Parts damaged by misuse, improper installation, or mishandling are not covered.
- In case of a warranty claim, Coastline Transmission will return said part/parts to the manufacturer for warranty consideration.
- Removal and reinstallation expenses for defective new parts are not covered by this warranty and as such are the responsibility of the purchaser.
- Returned parts must be shipped prepaid to Coastline Transmission. COD shipments will not be accepted.
- New parts returned to Coastline Transmission may be subject to a restocking charge.
- No returns, credits or refunds on special order items.
- Parts that have been installed are not returnable.
- Parts/products must be returned in new condition and in original manufacturers packaging.
- Parts/products without the original manufacturers packaging are not returnable.
- No returns, credits or refunds after 30 days.
- Must have original sales invoice.

Rebuilt Exchange Units

Exchange Transmissions and Differentials rebuilt by Coastline Transmission are guaranteed to be free from defects in material and workmanship for a period of one year from the original date of sale.

- Warranty does not cover failure due to lack of lubricant, improper lubricant, excessive heat, improper installation, shock loads where teeth or shafts are broken, vibrations where synchro pins or bearings are broken, spinout, driver error (I.E. improper shifting, abuse of the power divider lockout, etc.), or driveline vibrations.
- Warranty work not authorized by Coastline Transmission will not be honoured.
- Warranty will only cover complete units and not partial components. (I.E. Fuller auxiliary sections or power divider assemblies).
- A unit supplied by Coastline Transmission must replace defective unit.
- Defective unit must be returned as removed from vehicle (not disassembled).
- No allowance for towing, lubricant, downtime, telephones, overtime, or unauthorised repairs
- Seals warranted only if a new yoke is used.
- Removal and reinstallation expenses for Rebuilt Exchange Units are covered by this warranty up to a maximum of 10% of the original cost of the exchange unit.

- Returned units must be shipped prepaid to Coastline Transmission. COD shipments will not be accepted.
- Returned rebuilt transmissions and/or differentials may be subject to a restocking charge.
- Special order transmissions and/or differentials are not returnable.
- Transmissions and/or differentials that have been installed are not returnable.
- No returns, credits or refunds after 30 days.
- Must have original sales invoice.

Exchange Transmissions and Differentials not rebuilt by Coastline Transmission are subject to the manufacture's warranty and labour policies.

- Coastline Transmission assumes no liability in the connection with the sale of said products.
- In case of a warranty claim, Coastline Transmission will return said transmission or differential to the manufacturer for warranty consideration.
- Removal and reinstallation expenses for defective units are not covered by this warranty and as such are the responsibility of the manufacturer and/or purchaser.
- Returned units must be shipped prepaid to Coastline Transmission. COD shipments will not be accepted.
- Returned rebuilt transmissions and/or differentials may be subject to a restocking charge.
- Special order transmissions and/or differentials are not returnable.
- Transmissions and/or differentials that have been installed are not returnable.
- No returns, credits or refunds after 30 days.
- Must have original sales invoice.

Clutches

Clutches sold by Coastline Transmission are subject to the manufacture's warranty and labour policies.

- Coastline Transmission assumes no liability in the connection with the sale of said products.
- Clutches damaged by misuse, improper installation, or mishandling are not covered.
- In case of a warranty claim, Coastline Transmission will return said part/parts to the manufacturer for warranty consideration.
- Removal and reinstallation expenses for defective clutches are not covered by this warranty and as such are the responsibility of the purchaser.
- Returned clutches must be shipped prepaid to Coastline Transmission. COD shipments will not be accepted.
- Returned clutches may be subject to a restocking charge.
- Special order clutches are not returnable.
- Clutches that have been installed are not returnable.
- No returns, credits or refunds after 30 days.
- Must have original sales invoice.

General Shop Repairs

General shop repairs performed at our Langley service facility are guaranteed to be free from defects in workmanship for a period of 90 days from the original date of sale. Labour expenses to correct defective repairs are covered by this warranty, provided Coastline Transmission Ltd. performs the work.

Used Components

Used parts come with a 30-day money back guarantee.

- Removal and reinstallation expenses for defective used parts are not covered by this warranty and as such are the responsibility of the purchaser.
- Parts damaged by misuse, improper installation, or mishandling are not covered.
- Returned used parts must be shipped prepaid to Coastline Transmission. COD shipments will not be accepted.
- Returned used parts may be subject to a restocking charge.
- Used parts that have been installed are not returnable.
- No returns, credits or refunds after 30 days.
- Must have original sales invoice.

Reconditioned Units

Reconditioned transmissions and differentials are guaranteed against *major* failure for a period of 90 days from the original date of sale.

- Removal and reinstallation expenses for defective reconditioned units are not covered by this warranty and as such are the responsibility of the purchaser.
- Returned units must be shipped prepaid to Coastline Transmission. COD shipments will not be accepted.
- Returned reconditioned transmissions and/or differentials may be subject to a restocking charge.
- Special order units are not returnable.
- Transmissions and/or differentials that have been installed are not returnable.
- No returns, credits or refunds after 30 days.
- Must have original sales invoice.

Used Units

Used transmissions and differentials are not guaranteed.

- Removal and reinstallation expenses for defective used units are not covered by this warranty and as such are the responsibility of the purchaser.
- Returned units must be shipped prepaid to Coastline Transmission. COD shipments will not be accepted.
- Returned used transmissions and/or differentials may be subject to a restocking charge.
- Used transmissions and/or differentials that have been installed are not returnable.
- No returns, credits or refunds after 30 days.
- Must have original sales invoice.

Disclaimer

Towing, downtime, and expenses are not covered under any of these warranties. These are limited warranties and as such cover defects in material or workmanship or where indicated, major failure only. (Major failure does not include minor leaks, noise or adjustments). These warranties do not extend to parts damaged by misuse, accident, improper maintenance, incorrect or contaminated or lack of lubricant, incorrect usage, or use in violation of instructions provided by Coastline Transmission. These warranties do not cover normal service wear. In no event shall Coastline Transmission be liable for indirect, incidental, or consequential damages. Any products suspected of having a warrantable failure must be returned, prepaid, within the warranty period to Coastline Transmission Ltd. for examination. If a new, rebuilt, reconditioned, or used product is determined by Coastline Transmission to be defective, it will be repaired or replaced at the sole discretion of Coastline Transmission. The total cost of warranty shall not exceed the original invoice amount. Freight charges are not covered under any of these warranties or return policies.